

CASE STUDY

Unlocking Success with Inflectra: Net Fusion Technology Case Study



The Company

Company: **Net Fusion Technology**

Industry: **Consulting**

Locations: **Australia, Philippines, UK**

Projects: **10 concurrent**

The Challenge

Net Fusion Technology faced challenges in keeping track of updates and changes to their applications and lacked a well-defined testing strategy and plan. This hindered their ability to manage incidents, bugs, errors, and change requests effectively.

The Objective

- Efficiently manage incidents, bugs, errors, and change requests
- Track updates and changes in each development cycle, sprint, or release

This required a robust solution to streamline their project management and testing processes.

Tools Used Prior

Jira and Trello

Tool limitations: user interface, lack of test cases, and inadequate reporting capabilities.

Unlocking Success with Inflectra: Net Fusion

Technology Case Study

The Inflectra Solution

Inflectra provided a comprehensive suite of tools that integrated seamlessly into Net Fusion Technology's workflow. The implementation included SpiraPlan, SpiraTeam, and SpiraTest, which enhanced the team's ability to manage projects, track development progress, and improve accountability.



Why Spira?

Net Fusion Technology chose Spira by Inflectra for several reasons:

- Successful use on prior projects
- Compliance, traceability, and auditability functionalities
- Support for Scaled Agile, project management, and requirements management
- Advanced QA and test automation capabilities
- Cross-platform and framework-agnostic solutions
- Ability to collaborate across Australia and Philippines teams effectively

Results and Benefits

Using Spira's test management module streamlined the QA process, speeding up product delivery. The platform's functionalities provided better tracking of development progress and increased the developer team's accountability for assigned errors. Measurable improvements are:

- **Project delivery** efficiency increased by **20%**
- **Testing cycle times** reduced by **20%**
- **Bug resolution** time shortened by **20%**
- **Issues in production** reduced by **50%**

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Testimonial

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We have seen a significant improvement in our development process since implementing Spira. The engagement of our developers in testing greatly increased, enhancing our overall efficiency. The greater visibility into testing and progress across our portfolio allows us to track our projects with greater accuracy and confidence.

Overall, Spira has been a valuable addition to our toolkit, and we highly recommend it to any team looking to improve their development and testing practices.”

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George V., Managing Director

Likelihood to Recommend

Extremely likely: 10 out of 10.

Support Satisfaction

Satisfaction Score: 10 out of 10



Future Plans

The NFT team was impressed by the adoption of Spira and has become a certified reseller and implementation partner. They help other customers migrate from Jira to Spira and integrate ERP systems.

For more information on how Spira can benefit your organization, contact sales@inflectra.com