

CASE STUDY

SpiraPlan:

A Catalyst for Success in Enhancing iDirect's Project Delivery

Customer Overview

- Customer: ST Engineering iDirect
- Industry: Satellite Communication
- Size: 30-member team
- Number of Projects: 6
- Previous toolset: Jama



The Challenge

ST Engineering iDirect sought a robust solution to overcome challenges in:

- **Maintaining test cases** which was becoming increasingly complex and time-consuming.
- **Efficient project delivery** by overcoming the limitations in the existing toolset.

These challenges hindered iDirect's ability to maintain operational effectiveness in the highly regulated field of satellite communication.

Why SpiraPlan?

- Pricing or Licensing
- Compliance, Traceability, Auditability
- Requirements Management

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30% increase
in the efficiency of
project delivery



Solution Implementation

SpiraPlan was seamlessly integrated into ST Engineering iDirect's existing systems. Custom configurations were implemented to cater to their specific needs in satellite communication project management. The implementation enhanced requirements management, compliance, and project governance capabilities.

Results and Benefits

A competitive advantage: SpiraPlan's ability to manage multiple projects and portfolios seamlessly and with end-to-end traceability enhances the projects' governance capabilities.

Future Plans

- Leveraging Inflectra's solutions for streamlining compliance.
- Integrating SpiraPlan with other Inflectra products to address evolving needs.

Customer Satisfaction

Support team: **9/10**

Likelihood to recommend:
8/10